CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

1. GRANT AWARD NUMBER: DV09241101

2. DATE OF SITE VIST: 4/19/2010

3. GRANT PERIOD: 7/1/2009 - 6/30/2010

4. **RECIPIENT/IMPLEMENTING AGENCY:** Women's Center of San Joaquin County

5. PROJECT DIRECTOR: Joelle Gomez

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	TITLE		AGENCY		
Kim Miller	Finance Director		Women's Center of San		
Paula Grech	Satellite Program		Joaquin County Women's Center of San		
I duid Ofeen	Satemite Hogram		Joaquin County		
Jennifer Lee	Program Director	• •	Women's Center of San		
Joelle Gomez	Executive Director		aquin County omen's Center of Sa	n	
Joene Gomez	Executive Director		aquin County	111	
Hack Xiong	Program Coordin		Women's Center of San		
Adela Mosqueda	DV Specialist		Joaquin County Women's Center of San		
Tidola 11705quoda	D v Specialist		Joaquin County		
Brian Lovins	DV Coordinator		Women's Center of San		
		JO	aquin County		
Signature of Program Specialist	Date	Signature of Sect	tion Chief	Date	
Signature of Project Representati	tive Date				

ADMINISTRATIVE REVIEW	<u>YES</u>	NO	N/A
 1. OPERATIONAL DOCUMENTS Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) 			
 The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 			
Comments:			
2. FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZ AMERICAN INDIAN ORGANIZATIONS ONLY	<u>ATION</u>	(CBO	<u>) &</u>
 Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government. Does the certificate show: 			
 Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 			
Comments:			
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section 2	<u>2153)</u>		
• Does the project have their CEQA documentation on file?			
Comments:			
4. PROOF OF AUTHORITY (R.H. Section 1350)			
• Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy			

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Comments:

	MINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
5. <u>(</u>	ORGANIZATIONAL CHART			
•	Review the organizational chart. Are all budgeted positions identified?			
Com	nments:			
6. <u>c</u>	Cal EMA MODIFICATION (Cal EMA 2-223)			
	Review the purpose/preparation of Grant Award Modification (Cal EMA 2-223). [R. H. Section 7500] (Instruct the project staff on the procedure to obtain the most recent forms from Cal EMA website.)			
	A modification is needed for the following:			
	Budget changesChange in key personnel			
	 Adding/changing additional signers 			
	 Change goals/objectives, or activities 			
	Address changeOther			
Com	Other			
7. <u>I</u>	PERSONNEL POLICIES			
	D d '		_	_
•	Does the project staff have access to written personnel policies as required? [R. H. Section 2130]			
•	required? [R. H. Section 2130] Do policies include:			
•	required? [R. H. Section 2130] Do policies include: O Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and			
•	required? [R. H. Section 2130] Do policies include: O Maintenance of personnel files for all paid and volunteer			
•	required? [R. H. Section 2130] Do policies include: O Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and current job duties/descriptions O A current Drug Free Workplace policy statement on file signed by the employee? [R. H. Section 2152]			
•	required? [R. H. Section 2130] Do policies include: O Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and current job duties/descriptions O A current Drug Free Workplace policy statement on file signed by the employee? [R. H. Section 2152] O Work hours			
•	required? [R. H. Section 2130] Do policies include: O Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and current job duties/descriptions O A current Drug Free Workplace policy statement on file signed by the employee? [R. H. Section 2152]			

ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	N/A	
Comments:				
9. <u>DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER</u>				
• Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction?				
 Name of individual who approves purchases. 				
 Name of individual who writes checks. 				
 Name of individual(s) who signs checks. 				
Comments:				
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]				
• Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?				
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 				
Comments:				
11. PROJECT EXPENDITURES				
• Is the project's expenditure rate commensurate with the elapsed period of the grant?				
 Are the project's expenditures being made in accordance with the 				
 terms of the Grant Award Agreement? Does the project need to submit a Grant Award Modification 				
 Request (Cal EMA Form 2-223)? Is the project up-to-date with the submission of Cal EMA Form 2-201? 				
Comments:				
12. MATCH REQUIREMENTS				
 Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match. 				

Comments:

<u>A.</u>	ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
	13. <u>EEO POLICY</u>			
	• Go over EEO checklist. (Separate document)			
	Comments:			

B.	PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
GEN	ERAL				
	1. PROGRAM GOALS AND OBJECTIVES				
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the project meeting the program goals and objectives?				
	 Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 				
	Comments:				
	2. PROGRESS REPORT				
	• Discuss and review the programmatic Progress Report requirements.				
	Comments:				
	3. SOURCE DOCUMENTATION – Programmatic				
	 Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. 				
	Comments:				
	4. OPERATIONAL AGREEMENTS				
	• Does the project have current Operational Agreements as required by the Grant Award Agreement (three years in length)?				
	Comments:				
	5. PROJECT STAFF DUTIES				
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?				
	Comments:				

<u>.</u>	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
<u> DIR</u>	ECT SERVICES				
	 Maintain 24-hour crisis hotline Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress report (PR). Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 2. Counseling to adult DV victims Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 3. Business Center Business center open during routine business hours. Staff coverage provided during lunchtime and staff meetings. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 4. Emergency Shelter Physical shelter exists Emergency shelter provided to DV victims and their children 24 hours per day. Victims and children with disabilities accommodated. Children's services provided. Accommodations for schooling made while children are in shelter. Written protocol for reporting suspected child abuse in place. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	5. Emergency food and/or clothingEmergency food and/or clothing provided to DV victims and their children.				

SUPPLEMENTAL PROGRAMMATIC REVIEW	YES NO N/A
• If emergency food and/or clothing is referred, OA on file with service	
providers.Documentation procedures ensure accurate statistical data on PR.	
 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments:	
6. 24 hour emergency response to Law Enforcement (LE)	
• Written protocol in place to address LE referrals.	
• Current OA on file with local LE.	
• Documentation procedures ensure accurate statistical data on PR.	
 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments:	
7. 24 hour response to hospital emergency rooms	
• Written protocol in place to address emergency room referrals.	
• Current OA on file with local emergency rooms.	
• Documentation procedures ensure accurate statistical data on PR.	
• Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.	
Comments:	
8. 24 hour transportation to shelter or other safe location	
• Emergency transportation provided 24/7 to shelter to other safe	
location.Documentation procedures ensure accurate statistical data on PR.	
Meeting objective as proposed in Grant Award Agreement/Cal EMA	
2-101.	
Comments:	
9. Counseling to children of DV victims	
• Free, age-appropriate counseling provided to children of DV victims.	
• If counseling is referred, OA on file with service providers.	
• Documentation procedures ensure accurate statistical data on PR.	
 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	
Comments:	
10. Court and Social Service Advocacy for DV victims	
• Victim advocacy to social services agencies provided	

C.	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	<u>N/A</u>	
	 Court accompaniment provided. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 11. Legal Assistance Legal assistance with TRO's and other protective and/or custody orders. If legal assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 12. Local community services Involvement in local DV Council or other collaborative partnerships. Referrals made to other agencies in the DV services network. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 13. Household establishment DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
<u>40-H</u>	IOUR TRAINING				
	1. Can the project ensure advocates working with victims meet the requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a)(1)?				
	Comments:				
	2. Does the project have a current Training Summary/Training Syllabus which meets the requirements of Training Curriculum Resource and Development Guide?				

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J	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	Comments:				
ADDI	TIONAL REQUIREMENTS				
	1. Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA?				
	Comments:				
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?				
	Comments:				
	3. Does the project have a children's program in their shelter facility per the RFA?				
	Comments:				
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?				
	Comments:				
	5. Does the project have a documented policy for the handling and storage of confidential client information per the RFA?				
	Comments:				
	6. Does the project have adequate policy and procedures, approved by the Board of Directors, to protect the agency from legal liability, including:				
	 Up to date bylaws which specify minimum/maximum number of, and formal process for selecting, members of the Board of Directors; 				
	 Up to date personnel policies which include grievance procedures, leave policies, work hour and benefit policies, regular staff evaluations, and policies for setting salaries and increases. 				
	Comments:				

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C.	SUPPLEMENTAL	PROGRAMMATIC REVIEW
C.	OUTTLEMENTAL	T NUJUTNAMMA TIC NEVILLA

YES NO N/A

NOTES:

California Emergency Management Agency EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (Cal EMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by Cal EMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that CalEMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

California Emergency Management Agency

EEO CHECKLIST - B

	1.	The state employ ancesti medical homos characted denial of must a	OLICY - A current Equal Employment Opportunity Policy Statement. Interest should specifically state that the agency is an equal opportunity over and does not discriminate on the basis of race, color, religious creed, ry, national origin, age, sex (including pregnancy, childbirth or related all conditions), marital status, sexual orientation (heterosexuality, exuality and bisexuality), medical condition (cancer and genetic teristics), or disability (medical and physical, including HIV and AIDS), and of family medical care leave and pregnancy leave. Additionally, this policy leso apply to deliveries of services to clients and volunteers. This policy must ted in a prominent place accessible to employees, applicants and clients. (Request a copy of the policy and indicate if has been issued to staff.) (Provide attachment 1B)
	2.	employ	AL HARASSMENT POLICY - A current policy specifically stating all vees have a right to work in an environment free from all forms of ination, including sexual harassment, retaliation and hostile work ment. (Request a copy of the policy.) (Provide attachment 2B)
ļ		DIOOD	THIN A TION COMPLAINT PROCEDURE III III III III III III III III III I
	☐ 3.	discrim	IMINATION COMPLAINT PROCEDURE - Has the recipient adopted a ination complaint procedure for filing complaints, both for their employees, eers and clients? (Request a copy of the procedure.) (Provide attachment 3B)
		Hous Proh	IDISCRIMINATION POSTER - The CA Department of Fair Employment and sing (DFEH) poster entitled "Harassment or Discrimination in Employment is ibited by Law" must be posted in a conspicuous location accessible to loyees and applicants for employment. (Provide attachment 4A)
		polic	LICATIONS – Does the recruitment materials or publications include a y statement of nondiscrimination for participants, beneficiaries, applicants, or loyees? (Request copy of document)
		coord	PRDINATOR - Has the recipient identified a person responsible for dinating complaints?
		ITLE:	
	P	PHONE:	E-MAIL:

California Emergency Management Agency EEO CHECKLIST - B

7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.). YES NO
8. ALLEGATIONS OF DISCRIMINATION – Has the agency been made aware of any current allegations of discrimination within the (last 2 years) originating from an employee, volunteer or client? YES NO
9. DISSEMINATION of the Equal Employee Opportunity Plan and the Equal Employment Opportunity Policy - A plan to disseminate the EEO Plan and the EEO Policy to all employees, volunteers, clients and to the general public. YES (Request a copy) NO (provide attachment 10A)
10. LIMITED ENGLISH PROFICIENCY (LEP)* – Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc. YES ☐ (Request a copy) NO ☐ (provide attachment 11A)
*Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be limited English proficient (LEP).
I hereby certify this EEOP Checklist is accurate and complete to the best of my knowledge.
PROGRAM SPECIALIST NAME:
PROGRAM SPECIALIST TELEPHONE:
DATE:

COMMENTS:

Upon completion, please send a copy of this checklist to Lisa Abila, EEO Compliance Officer, Cal EMA Headquarters.